



# L'Ecole des Petits & L'Ecole de Battersea

Dear Parents

19<sup>th</sup> March 2020

*We understand people can be anxious in these extraordinary times.*

*We thank all those who are sending positive and constructive feedback as we are working around the clock to put systems in place that match the high expectations we set ourselves and that will maintain the quality of education we are proud to deliver on a daily basis. However, this is a challenging time of adjustments for the school as well as for all families and pupils. Each family will of course have a different viewpoint on how this should be done and how to navigate the weeks and maybe months ahead and will therefore want to make decisions based on the information they receive and the resources at their disposal.*

*We completely understand that not every family will have a printer, scanner or even enough electronic devices to meet the needs of potentially several children in the household whilst also trying to manage one's own work and other obligations. We can only send you the work electronically but not all it needs to be done on screen: much can still be adjusted using handwriting on paper (without printing anything). Could we also suggest you check with family and friends if they could lend you equipment for this period?*

*The teachers, the office and leadership team are fully committed to address our main priority which is putting in place a work plan for every child. We are working closely with the French Inspectorate for guidance and our IT manager, Mr Cooper, has performed miracles, ensuring that we will be able to have a more streamlined system in place as soon as possible. In the meantime, we are working very hard to train and support our staff who have only one desire and that is to be proud of what they deliver to the pupils. We are trying to listen to your concerns but at this point in time, we cannot respond individually to each and every question as it detracts from the most important job at hand – delivering an outstanding education to our pupils whom we miss and who we want to be able to continue to work as well as they can, without feeling overwhelmed.*

*We would therefore like to reassure you that we fully understand your concerns as well as the stress and anxiety this might bring. We would like to encourage you to make the best of all the work received from us at the current point in time. If you cannot manage everything, then that is fine – we know that you are doing the best you can. Many times a printer is not needed – pupils can write answers on a separate piece of paper and we suggest that you keep a folder handy where all worksheets can be filed. Soon you will be able to contact the teacher directly and pupils will be able to upload work done by taking a picture, submitting directly or just communicating with the teacher. You will shortly received information on how this will work.*

*As always, we do appreciate hearing from you and already tried to make changes to the way teachers prepare work based on some of your kind suggestions. However, please be patient with us as we cannot respond individually to every email. Soon, you will receive a detailed outline of how the platform will work, so once again, thank you for your patience. Via the platform, your child will soon be able to see their teacher and hear them which should be of some comfort and help.*

*Please be assured of our best intentions and that together we will be able to overcome this unprecedented challenge. So, thank you so much for all the supportive messages we have received so far. They are heartwarming!*

Best regards,

The Heads

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